

How to Create Product Recovery Discs (RCD) Rescue and Recovery 4 (RnR 4)

Suitable for:

Lenovo 3000 C200, N100, N200, V100, V200	Original Operating System
Any Other Lenovo notebook	Installed RnR 4

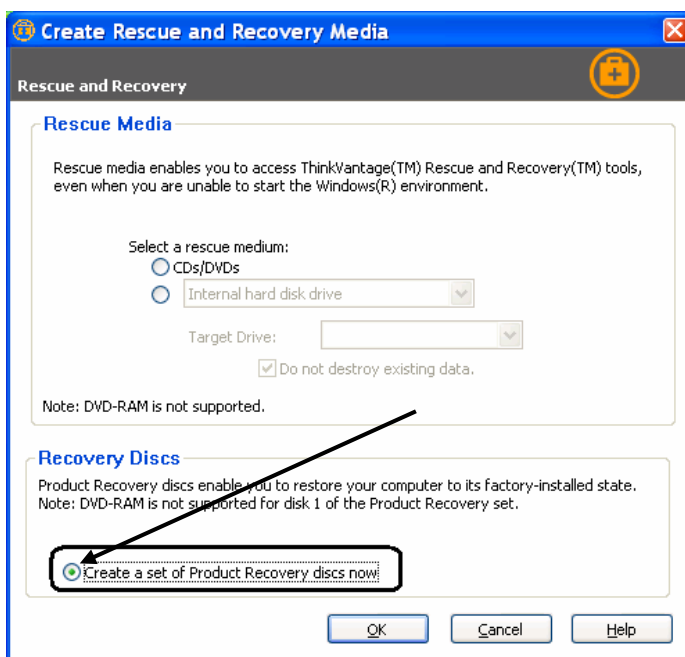
Note:

- I. You use Product Recovery discs to restore the contents of the hard disk to its original factory state. Product Recovery discs are useful if you transfer the computer to another area, sell the computer, recycle the computer, or as a last resort put the computer in an operational state after all other methods of recovery have failed.
- II. To create a set of Product Recovery discs, you must have a CD or DVD drive capable of recording on writable CD or DVD media. When you create your set of Product Recovery discs, depending on the media you use, you may need to use several CD discs (Require about 7 CDs or 2 DVDs for recent models).
- III. Attention: Your Microsoft(R) Windows(R) license permits you to create only one set of Product Recovery discs, so it is important that you store the discs in a safe place after you make them.
- IV. When you use the Product Recovery discs, all data and partitions on your hard disk are deleted. The end result will be a single C: partition containing the original factory contents.

1. Click **"Start" > "All Programs" > "ThinkVantage"**, then click **"Create Recovery Media"**.
Or click **"Start" > "All Programs" > "Lenovo Care"**, then click **"Create Recovery Media"**.

Remarks: If there is no **"Create Recovery Media"** in the above-mentioned paths or you can't follow the below steps, please refer to **Appendix A** in this document to find out a solution.

2. If there is a **"User Account Control"** window, click **<Allow>**. If this window doesn't appear, please go to next step to continue.
3. When you see the following **"Create Rescue and Recovery Media"** screen (See Picture 1), Select **"Create a set of Product Recovery discs now"** and then click **<OK>**.



(Picture 1)

4. You will see a screen showing that it is extracting files. It will take about 5 minutes to complete.
5. When the **"Select Recordable Drive:"** screen appears, select the recordable drive and click **<OK>**.
6. When the **"Insert blank or erasable disc"** screen appears, insert a blank CD/DVD and click **<OK>**.
(Note: DVD-RAM is not supported for disk 1 of the Product Recovery set)
7. When the **"Startup CD image was successfully recorded"** screen appears, take out the disc and then label it as **"Start Recovery disc"**. Then click **<OK>**.
8. When the **"Insert blank or erasable disc 1"** screen appears, insert a blank disc and click **<OK>**.
9. When the **"Files were successfully recorded"** screen appears, take out the disc and label it as **"Product Recovery Disc 1"**, and then click **<OK>**.
10. Follow the instructions to create discs until last.
11. When the **"Recording completed successfully"** screen appears, click **<OK>**.
12. When the **"Process completed successfully"** screen appears, click **<OK>**.
13. For the usage of these recovery discs, please refer to the

Tips 91.11 "Product Recovery Procedure – Rescue and Recovery 4 (RnR 4) (Recovery Discs For English Windows Vista)". It can be downloaded from <http://www.lenovo.com/hk/guide/ln/91-11.pdf> .

Appendix A

The create recovery discs function may be affected by changing the partition status in the hard drive or upgrading the system recovery program. Thus, you may not be able to use or to run the create recovery discs function in an original default factory version. See the following cases to get help.

Case 1:

If your ThinkPad has been upgraded to use ThinkVantage Rescue and Recovery 4 but there is no **"Create Recovery Media"** function in the path as stated in Step 1 in this document, you may need to reinstall the ThinkVantage Rescue and Recovery 4 program again. The program can be downloaded from http://www.pc.ibm.com/us/think/thinkvantagetechnology/downloads_support.html .

Case 2:

You are not able to create the Recovery Discs in your current windows system in the following situations.

- Created one set of recovery discs already.
- Partitioned the hard drive.
- Deleted the original system recovery hidden partition.